

**READ MANUAL BEFORE OPERATING SYSTEM**

*Read the owner's manual thoroughly before operating to ensure the most efficient use of the system.*



**ATTENTION INSTALLER:** Please be sure this manual and warranty information are left with the power unit or customer when installation is complete.

***Operating Instructions For Dirt Devil® Central Vacuum Models:***

**299e, 599e, 799e, 1099e  
390, 690, 990, 1490  
CV1800, CV2200, CV2600, CV3400  
DB5000, DB7000, DB9000**

512 West Gorgas Street • Louisville, OH 44641-3912  
**1-800-822-8356 • [www.dirtdevilcentral.com](http://www.dirtdevilcentral.com)**

Dealer Name \_\_\_\_\_

Dealer Phone \_\_\_\_\_

Serial Number \_\_\_\_\_



Models	UL FILE REF. #	ETL FILE REF. #
299e	77100	N/A
599e	77125	N/A
799e	77130	N/A
1099e	77250	N/A
390	77100	N/A
690	77125	N/A
990	77130	N/A
1490	77250	N/A
CV1800	77100	N/A
CV2200	77125	N/A
CV2600	77130	N/A
CV3400	77250	N/A
DB5000	N/A	77500
DB7000	N/A	77600
DB9000	N/A	88200

## **Table of Contents:**

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Important Safety Instructions .....	4
Grounding Instructions .....	5
General Information.....	6
Registration .....	6
Operating Instructions .....	6
General Maintenance .....	6
* Emptying the Dirt Canister and Filter Maintenance.....	7
Filtered Cyclonic Models 299e, 599e, 799e, 1099e, 390, 690, 990, 1490, CV1800, CV2200, CV2600 & CV3400	
* Bag Removal and Replacement.....	8
Disposable Bag Models DB5000, DB7000 and DB9000	
Troubleshooting .....	9
IMPORTANTES MESURES DE SECURITÉ .....	10
INSTRUCTIONS DE MISE À LA TERRE .....	11
Warranty .....	12-13

***\* This manual contains canister and maintenance instructions for two (2) different power units. Please be sure to follow the appropriate instructions for your power unit model number (found on the front of the canister).***

## **IMPORTANT SAFETY INSTRUCTIONS**

### **Read These Instructions Before Using This Vacuum System**

*Installation of this product should be made by a qualified, authorized central vacuum dealer. Before installing, using, or servicing this product, the installer should carefully read and fully understand the instructions including all warnings, cautions, and safety notice statements. To reduce the risk of personal injury, death and/or property damage, follow all instructions for proper installation, operation and maintenance. These instructions are not intended as a complete listing of all details for installation, operation and maintenance. If you have any questions concerning any of these procedures, STOP, and call an authorized central vacuum dealer.*

*When using an electrical appliance, basic precautions should always be followed, including the following:*

### **WARNING: To reduce the risk of fire, electric shock or injury:**

- Unplug and disconnect power before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to an authorized servicing dealer.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle system or appliance with wet hands.
- Use extra care when cleaning on stairs.
- Do not use on wet surfaces.
- Do not put any object into openings. Do not use with any opening blocked. Keep openings free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Connect to a properly grounded outlet. See grounding instructions.
- Turn off all controls before unplugging.
- Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
- Do not place or store anything on top of power unit - overheating of motor could occur.
- Do not operate without filter/disposable bag in place.
- Any service work required under the top cover should be performed by an authorized service representative.

**Connect To A Properly Grounded Outlet Only.**

**GROUNDING INSTRUCTIONS**

This appliance must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

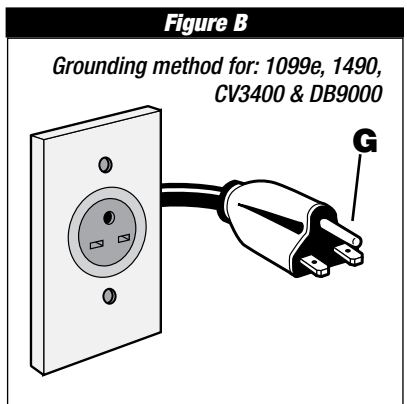
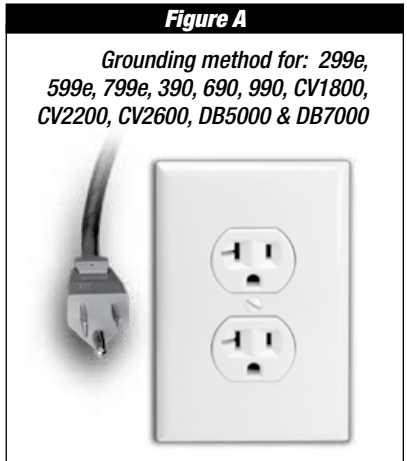
**WARNING**

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

Models 299e, 599e, 799e, 390, 690, 990, CV1800, CV2200, CV2600, DB5000 & DB7000 are for use on a nominal 120 volt circuit and has a grounding plug that looks like the plug in Fig. A.

Models 1099e, 1490, CV3400 & DB9000 Dual Motor unit are for use on a nominal 240 volt circuit and has a grounding plug that looks like the plug illustrated in Fig. B.

Make sure that the appliance is connected to an outlet having the same configuration as the plug. No adapter should be used with this appliance.



**Save These Safety Instructions**

*Intended For Household and Light Commercial Use.*

*Do not vent into a wall, a ceiling, or concealed space of a building or structure.*



**Warning:**

Electric shock could occur if used on wet surfaces.

**Caution:**

Do not use on wet rug or floor.

## **General Information**

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***Do not store objects on top of the power unit. This will block the motor cooling ventilation. Restricting the cooling airflow may shorten the motor life.***

The central vacuum is designed to vacuum ordinary household dirt and dust. The system is designed for dry pickup. A WetVac accessory is needed if the system will be used for liquid pickup.

The central vacuum system is a network of inlet valves, 2" PVC tubing, and low voltage wiring installed in the walls of your home. To operate the system, simply plug the hose into an inlet valve, attach the cleaning tool to the curved hose end and begin vacuuming. The dirt is transported through the in-wall tube system back to the dirt canister (located on the power unit).

***Caution: Do not allow the motor to remain turned on, unless a hose is connected or an inlet valve is open. If air is not permitted to pass through the fan blades, damage may occur to the motor.***

## **Registration**

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To register your Dirt Devil® system warranty in the United States and Canada, register online at [www.cvaregistration.com](http://www.cvaregistration.com) or fill in and mail the warranty card located with this manual.

Proof of purchase or registration of the Dirt Devil® System is required before any warranty work will be performed by an Authorized Dirt Devil® Dealer. Registration ensures a fast and easy resolution to your warranty requirements.

## **Operating Instructions**

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Using the central vacuum system is easy. Simply raise the inlet valve lid, insert the hose end and attach the desired cleaning tool to the hose wand. The power unit is activated when the hose is inserted into the valve.

## **General Power Unit Maintenance**

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The simple care and maintenance instructions included here will help ensure trouble-free use of the central vacuum system.

- Do not place objects on top of the power unit. The motor could overheat.
- Do not allow the motor to remain "on" unless a hose is connected or an inlet valve is open. If airflow is not permitted to flow through fan blades, motor damage may occur.
- Do not operate without the filter in place (models 299e, 599e, 799e, 1099e, 390, 690, 990, 1490, CV1800, CV2200, CV2600 & CV3400). Change the filter cartridge (part number 8106-01 or 8107-01) once a year.
- Do not operate without a disposable bag (part number 9520) in place (models DB5000, DB7000, DB9000).
- Empty the dirt canister when it is 2/3 full.
- The power unit does not require any lubrication.
- The exterior of the power unit can be wiped with a clean, dry cloth. Do not use liquid cleaners or water as an electrical shock may occur.
- For additional service contact the qualified servicing dealer written on the front of this manual.

## **Emptying the Dirt Canister & Replacing the Filter Cartridge**

**For Filtered Cyclonic™ Models:** 299e, 599e, 799e, 1099e, 390, 690, 990, 1490, CV1800, CV2200, CV2600 & CV3400

The dirt canister – where the vacuumed dirt is deposited – is the removable lower portion of the power unit. The canister needs to be removed and emptied when it is 2/3 full. The filter cartridge should be replaced once a year.

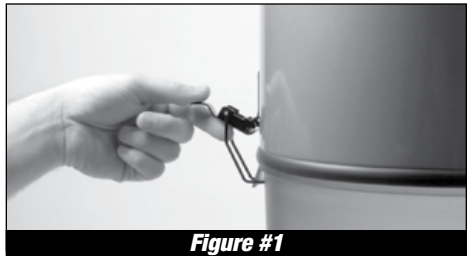
**NOTE:** When the dirt canister is removed the Cyclonic Cone will be visible. The cone is held in place with a friction seal designed to hold the cone to the body of the power unit when the canister is removed. The cone can be removed by pulling on it. This allows access to the replaceable pleated filter.

### **Follow these steps**

*(refer to Figures #1, #2, #3 and #4)*

**Make sure the power unit is OFF.**

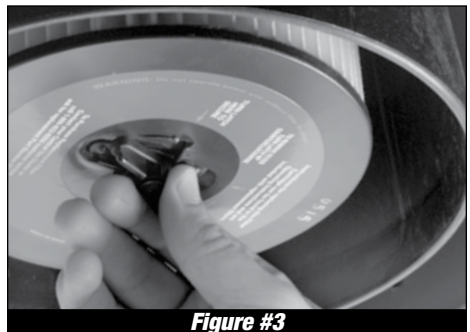
1. Unlatch and remove the dirt canister. Latches are located on opposite sides of the power unit. *(Figure #1)*
2. Remove the cyclonic cone. *(Figure #2)*
3. Turn the filter latch (counter-clockwise) on the bottom of the filter and align it with the slots in the filter base. *(Figure #3)*
4. Remove the old filter and replace it with a new pleated filter. Use filter part number 8106-01 for models 299e, 390, 690, 990, CV1800, CV2200, CV2600 and filter part number 8107-01 for models 599e, 799e, 1099e, 1490 and CV3400. *(Figure #4)*
5. Lock the filter in place by turning the filter latch clockwise until you feel it snap. *(Figure #3)*
6. Dispose of the dirt and debris captured in the dirt canister.
7. Seat the cyclonic cone in the dirt canister.
8. Raise the dirt canister to the base of the power unit and engage the latches. Be certain the dirt canister is “seated” properly to the gasket on the body of the power unit.



**Figure #1**



**Figure #2**



**Figure #3**



**Figure #4**

## **Bag Removal & Replacement**

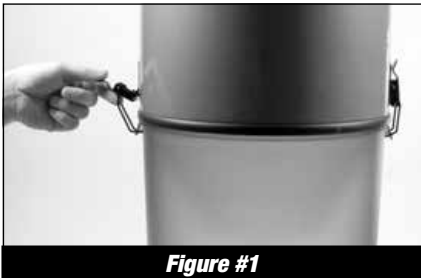
**For Disposable Bag Models:** DB5000, DB7000 & DB9000

The dirt canister is the removable lower portion of the power unit.

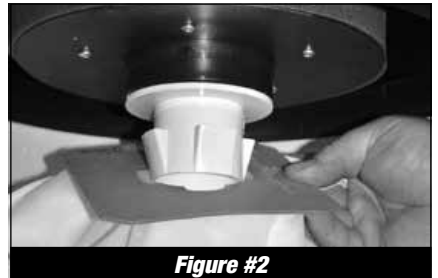
**Follow these steps** (refer to Figures #1, #2, #3 and #4)

**Make sure the power unit is OFF.**

1. Unlatch and remove the dirt canister. Latches are located on opposite sides of the power unit. (Figure #1)
2. Remove the used bag by rotating the cardboard header and pulling down from the plastic bag adapter. (Figure #2)
3. Pull off reorder information and seal the bag opening with adhesive flap. Discard used bag. (Figure #3)
4. Install new bag by folding over the flap, exposing the hole and cardboard header. Do not remove reorder information from flap until ready for disposal. Align the slots in the bag collar with the tabs on the plastic bag adapter. Push the bag collar firmly onto the adapter and rotate 45° to ensure that the slots are no longer aligned with the tabs. (Figure #2)
5. Raise the dirt canister to the base of the power unit and engage the latches. Be certain the dirt canister is "seated" properly to the gasket on the body of the power unit. (Figure #4)



**Figure #1**



**Figure #2**



**Figure #3**



**Figure #4**



## **Troubleshooting the System**

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### ***Motor Fails to Turn On:***

- Check the main fuse or circuit breaker at the main power supply panel of your home. Reset breaker or replace fuses if necessary.
- Check the Power Unit reset button located above the power cord. Pressing the button should restore operation.
- If the circuit protector continues to trip off after a short period of time, the motor brushes may be worn out. Contact the qualified servicing dealer written on the front of this manual or locate an authorized dealer online at [www.dirtdevilcentral.com](http://www.dirtdevilcentral.com) for service.

### ***Loss of Vacuum***

If the system shows a loss of vacuum power, check the following:

- The dirt canister may need cleaned or the filter may need replaced – follow instructions in this guide.
- The hose may be clogged – To check if there is an obstruction, unplug the hose and insert an object that is smaller than the diameter of the hose (A butter knife works well). Pass the object completely through the hose, if it stops that will indicate where the obstruction is located. A dry garden hose can be inserted into the hose to help push the obstruction through.
- The Dirt Canister may not be properly seated to the gasket – Follow instructions for replacing the dirt canister.
- Tube lines may be obstructed – First check the 90 degree elbow located directly behind the inlet valves, if an obstruction occurs it will usually not make it past this elbow. If the obstruction is not visible at the elbow, attempt to purge the tubing at each inlet valve. To do this, connect the hose and use your hand to stop airflow at the end of the hose for a couple seconds, let airflow resume. Repeat if necessary.
- If necessary, contact the qualified servicing dealer written on the front of this manual or locate an authorized dealer online at [www.dirtdevilcentral.com](http://www.dirtdevilcentral.com) to perform required maintenance.

***Obtaining Service Under Warranty: To obtain repair on warranted parts contact the seller of the system with the power unit serial number.***

# **IMPORTANTES MESURES DE SECURITÉ**

## **Lisez Complètement Le Mode D'emploi Avant D'utiliser Ce Système D'aspirateur.**

*L'installation de ce produit doit être effectuée par un marchand d'aspirateur central autorisé. Avant l'installation, l'utilisation ou l'entretien de ce produit, l'installateur doit lire attentivement et de bien comprendre les instructions, y compris tous les avertissements, mises en garde et énoncés de confidentialité de sécurité. Pour réduire le risque de blessures, la mort et / ou des dommages matériels, suivez toutes les instructions pour l'installation, le fonctionnement et l'entretien. Ces instructions ne sont pas conçus comme une liste complète de tous les détails pour l'installation, l'exploitation et la maintenance. Si vous avez des questions concernant une de ces procédures, arrêter et appeler un marchand d'aspirateur central autorisé.*

*En employant un appareil électrique, des précautions fondamentales devraient toujours être prises, y compris:*

## **AVERTISSEMENT**

### **Pour réduire les dangers de feu, d'électrocution, ou de blessure:**

- Débrancher et couper le courant avant de le réparer.
- Ne pas utiliser sur des surfaces mouillées.
- Ne pas utiliser comme jouet et surtout faire attention quand on l'emploie près des enfants.
- Employer seulement tel que décrit dans ce manuel d'emploi et qu'avec les accessoires du fabricant.
- Ne pas utiliser si la corde ou la prise électrique est endommagée. Si l'appareil ne fonctionne pas, est endommagé, est tombé par terre, a été laissé à l'extérieur, ou a été immergé, dans l'eau, veuillez rapporter l'appareil à un centre de service.
- Ne pas tirer sur le cordon électrique. Ne pas utiliser le cordon électrique comme poignée, ni le coincer dans une porte ou l'appuyer sur des coins et boudures tranchants. Ne pas passer l'aspirateur sur le cordon électrique. Eloigner le cordon électrique de la chaleur.
- Ne pas débrancher en tirant sur le cordon électrique. Pour le débrancher, saisir la prise de courant, et non le cordon électrique.
- Ne pas utiliser avec les mains mouillées.
- Ne rien mettre dans les fentes et les orifices bouchés. Ne pas employer avec des orifices bouchés. Éliminer poussière, cheveux et les autres choses qui peuvent rendre difficile la circulation d'air.
- Gardez cheveux, vêtements amples, doigts, et toutes autres parties du corps loin des orifices et des pièces mobiles.
- Ne pas aspirer quelque chose qui brûle ou fume, comme des cigarettes, des allumettes, ou des cendres chaudes.
- Brancher à une prise de courant munie d'une mise à la terre. Voir les renseignements de mise à la terre.
- Éteindre tous les contrôles avant de débrancher.
- Faire bien attention en nettoyant les escaliers.
- Ne pas utiliser pour aspirer des liquides inflammables comme l'essence et ne pas employer dans des endroits où ces choses peuvent se trouver.
- Ne rien placer ou entreposer sur le dessus de l'appareil - une surchauffe du moteur pourrait se produire.
- N'importe quel travail de service exigé sous la couverture supérieure devrait être effectué par un technicien autorisé.

**Ne brancher l'appareil qu'à une prise avec mise à la terre.**

## INSTRUCTIONS DE MISE À LA TERRE

Cet appareil doit avoir une mise à la terre. Si une défectuosité ou autre survenait, la mise à la terre offre une voie de moindre résistance au courant électrique, d'où un risque moins élevé d'électrocution. Cet appareil est équipé d'un cordon électrique ayant un conducteur et une fiche de mise à la terre. Cette fiche doit être branchée dans une prise appropriée qui a été installée et mise à la terre convenablement en accord avec le code électrique de votre région.

### AVERTISSEMENT

Un branchement incorrect de l'équipement de mise à la terre peut causer un risque d'électrocution. Si vous avez un doute concernant la mise à la terre de votre prise, veuillez faire vérifier votre installation par un électricien qualifié ou une personne du service après-vente. Ne pas modifier la fiche fournie avec l'appareil - si la fiche ne se branche pas à la prise, faites installer une prise adéquate par un électricien qualifié.

Les appareils, modèle 299e, 599e, 799e, 390, 690, 990, CV1800, CV2200, CV2600, DB5000 & DB7000 doivent être employés avec un circuit de 120 volts et avoir une prise qui ressemble à la prise illustrée sur l'image A.

Les appareils, modèle 1099e, 1490, CV3400 & DB9000 doivent être employés avec un circuit de 240 volts et avoir une prise qui ressemble à la prise illustrée sur l'image B.

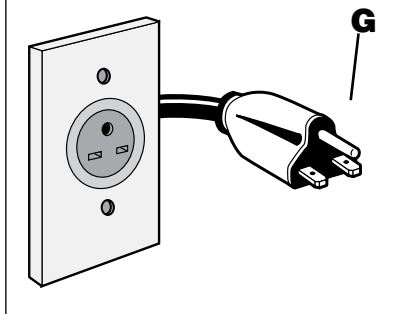
Vérifiez que votre appareil est branché sur une prise ayant la même configuration que la fiche électrique. Aucun adaptateur ne devrait être utilisé avec cet appareil.

**Figure A**

**METHODE DE MISE À LA TERRE** 299e, 599e, 799e, 390, 690, 990, CV1800, CV2200, CV2600, DB5000 & DB7000

**Figure B**

**METHODE DE MISE À LA TERRE** 1099e, 1490, CV3400 & DB9000



## CONSERVEZ CES INSTRUCTIONS

*Usage réservé pour la maison ou emploi commercial léger.*

*Ne pas ventiler dans un mur, un plafond, ou un espace dissimulé d'un bâtiment ou un édifice.*

**ATTENTION:**

NE PAS UTILISER SUR TAPIS OU PLANCHER MOUILLE.

# **Dirt Devil** Lifetime Residential Limited Warranty

The Dirt Devil® Central Vacuum System (the “System”) is manufactured by H-P Products, Inc. (“H-P”), 512 W. Gorgas Street, Louisville, Ohio, 44641. The following is the exclusive limited warranty (“Limited Warranty”) provided by H-P with respect to the System:

**Permanently Installed Components:** All permanently installed components of the System are warranted to be free from defects in material and workmanship under normal use and care as long as the original purchaser (“you”) owns the home of the original installation or until the system is removed from its original installation location, whichever occurs first. In the event of a defect in a permanently installed component of the System, you must contact an authorized dealer (an “Authorized Dealer”). Upon determination of a defect with the permanently installed product, H-P will provide any replacement parts to the Authorized Dealer at no cost to you. The Authorized Dealer will repair or replace, at H-P’s option, any permanently installed defective part or parts at your location at the labor cost billed to you by the Authorized Dealer.

**Attachments:** System cleaning attachments including: turbine power brushes, non-electric hoses, wands, tools and tool caddies are warranted to be free from defects in material and workmanship under normal use and care for three (3) years from original date of consumer purchase. Electric powerheads and hoses are warranted to be free from defects in material and workmanship under normal use and care for one (1) year from original date of purchase, as more fully set forth in the electric powerhead manual. In the event of a defect in a System cleaning attachment, H-P will provide, at its option, parts for repair or replacement to the Authorized Dealer at no cost to you for three (3) years from original date of consumer purchase.

**Limitations for Non-Residential Applications:** In non-residential applications (a) permanently installed components of the System are warranted to be free from defects in material and workmanship for one (1) year from date of original installation, and (b) System cleaning attachments will be free from defects in material and workmanship for ninety (90) days from the original date of purchase.

**Limitations of Warranty:** In addition to any limitations set forth above, this Limited Lifetime Warranty does not cover (a) any power unit purchased from someone other than an Authorized Dealer; (b) any System which has not been installed in accordance with manufacturer-recommended instructions; (c) any System or attachment which has been altered or modified in any way; (d) any System or attachment which has been damaged due to misuse, negligence, accident, or improper operation; (e) any damage due to shipping and handling; (f) any damage due to installation or faulty installation; (g) any System or attachment upon which an unauthorized repair or service has been performed; (h) any damage to a permanently installed component as a result of or relating to consumable items such as motor brushes, disposable bags, or filters; or (h) the Hide-A-Hose Retractable Hose Management System (for complete Hide-A-Hose warranty information please visit [www.dirtdevilcentral.com](http://www.dirtdevilcentral.com) or call 1-800-822-8356.). There is NO warranty for consumable items such as light bulbs, belts, beater brushes, motor brushes, disposable bags and filters.

*Continued...*

AS A CONDITION PRECEDENT TO WARRANTY COVERAGE HEREUNDER, YOU MUST PROVIDE PROOF OF PURCHASE OR HAVE REGISTERED THE SYSTEM'S POWER UNIT BY TELEPHONE AT 1-800-822-8356 OR ONLINE AT [www.cvacregistration.com](http://www.cvacregistration.com), OR BY COMPLETING AND MAILING THE WARRANTY REGISTRATION CARD.

THIS WARRANTY IS A SOLE AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. THIS WARRANTY COVERS ONLY LIABILITY AND RESPONSIBILITY DESCRIBED HEREIN AND THERE IS NO LIABILITY FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING FROM THE USE OF THIS SYSTEM.

Some states do not allow exclusion or limitation of warranties or limitation of incidental or consequential damages so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may have other rights that vary from state to state.







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